

QUARTERLY PHYSICAL REPORT OF OPERATIONS
As of December 31, 2016

Department : Labor and Employment
Agency : Philippine Overseas Employment Administration
Operating Unit :
Organization Code:

	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS CODE	Physical Targets						Physical Accomplishments						Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total				
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14		
Part A															
I. OPERATIONS															
MFO 1 - Overseas Employees Welfare Services	301000000														
Quantity															
Number of workers monitored ^P		641,438	588,208	549,677	447,894	2,227,217	557,859	537,644	498,497	410,498	2,004,498	222,719			
Number of overseas Filipino workers provided with assistance		1,805	1,991	2,615	2,346	8,757	4,534	5,631	4,719	2,826	17,710	(8,953)	Surpassed target		
Quality															
Percentage of overseas workers who rate support services of POEA as good or better			90.00%		90.00%	90.00%		91.64%		97.66%	93.70%	3.70%	Surpassed target		
Timeliness															
Percentage of requests for assistance acted upon within 24 hours ¹		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		Met target		
MFO 2 - Overseas Employees Welfare Services	302000000														
Quantity															
Number of license, registration and accreditation applications acted upon		8,625	8,741	10,195	9,161	36,722	9,338	9,346	12,266	9,604	40,554	(3,832)	Surpassed target		
Number of overseas Filipino workers contracts reviewed		725,249	759,414	680,251	612,753	2,777,667	652,986	703,567	595,857	599,416	2,551,826	225,841			
Quality															
Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/ accreditation breaches over the past two years ²		Not more than 30%				Not more than 30%	13.91%				13.91%	(16.09%)	Surpassed target		

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of	Remarks
		1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13=(7-12)	14
Part B													
Major Programs/Projects													
KRA No. 2 - POVERTY REDUCTION AND EMPOWERMENT OF THE POOR AND THE VULNERABLE													
Program Budgeting													
Other Major Programs and Projects													
Monitored by the President through FMS													

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DOMINADOR R. SAY
 Undersecretary and Officer-In-Charge

Date:

- ⁹ Preliminary data as of January 10, 2017
- ¹ All 17,710 (4,534 for 1st Qtr.; 5,631 for 2nd Qtr.; 4,719 for 3rd Qtr. and 2,826 for 4th Qtr.) requests for assistance were acted upon within 24 hours.
- ² Recorded complaints (167/1,201) are within the target of not more than 30 percent.
- ³ All 374 (128 for 1st Qtr.; 131 for 2nd Qtr.; 80 for 3rd Qtr.; and 35 for 4th Qtr.) applications for renewal of license received were processed within five (5) days.
- ⁴ Detected violations (29/1,482 = 17/379 for 1st Qtr.; 7/447 for 2nd Qtr.; 2/404 for 3rd Qtr.; and 3/252 for 4th Qtr.) are within the target of not more than 10 percent.
- ⁵ Agencies subjected to two or more inspections over the last two years are over the target of 90 percent.
- ⁶ All enforcement cases (480 = 53 for 1st Qtr.; 86 for 2nd Qtr.; 82 for 3rd Qtr.; and 259 for 4th Qtr.) resulted in favorable judgment.
- ⁷ All enforcement cases (480 = 53 for 1st Qtr.; 86 for 2nd Qtr.; 82 for 3rd Qtr.; and 259 for 4th Qtr.) were resolved within 90 days.